Managing a team within the CRO industry

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DRAFT
This poster will cover the main components of generally managing a team, but also taking into account the specifics of the CRO industry.

THE TEAM
When considering managing a team the following areas need to be taken into account:

a] Team dynamics
b] Communication
c] Organisational skills
d] Motivators
e] Coaching
f] Feedback
g] Staff retention

THE WORK
The line manager should now have a clear understanding of the team, which aspects of work need to be considered to ensure the best results?

a] Understanding the requirement
b] Prioritising workload(s)
c] Resource management
d] Setting clear expectations
e] Change management
f] Consistency
g] Managing QC
h] Communication
i] Documentation
j] Debrief – Identify the successes and areas which need additional attention

THE CLIENT
This section will bring the elements above together to summarise how managing a team can affect the work and subsequently the relationship with a client.